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Join us at the International Forum on Quality and Safety in Healthcare, co-organised by the Institute for Healthcare Improvement (IHI) and BMJ Group, as we bring together improvers from around the world to discuss key quality improvement discussions and learn. The forum will explore themes in health and care in Singapore, featuring keynote speakers Maureen Bisognano, Jonathan Perlin, and Steve Davis. **###ARTICLE**The Institute for Healthcare Improvement (IHI) has been dedicated to advancing quality and safety in healthcare for over 30 years. The IHI Patient Safety Congress brings together passionate individuals who strive for safe care equitably for all, regardless of their geographical location. This must-attend event is designed for those who aim to shape smarter, safer care for patients wherever it's provided – from hospitals to outpatient settings and even at home. The IHI/BMJ International Forum on Quality and Safety in Healthcare has been a successful platform for health professionals to connect, share knowledge, and discuss effective approaches to quality improvement. With its 26-year history, the forum has established itself as a premier event for healthcare leaders to exchange ideas, celebrate successes, and address challenges. The Middle East Forum on Quality and Safety in Healthcare is an annual gathering that brings together healthcare professionals focused on quality improvement and patient safety. The 10th edition of this forum will connect over 2500 physicians, nurses, quality leaders, and other healthcare professionals from the region. IHI's international events offer a unique opportunity for participants to learn about the latest improvement ideas, network with like-minded individuals worldwide, and generate momentum for change in their organizations. In 2025, IHI will host several forums in different regions, including Singapore, where the focus will be on strategies to bridge the gap between theory and practice. The Latin American Forum on Quality and Safety in Healthcare is a decade-old event that attracts leaders and health professionals from Latin American countries to discuss key issues affecting healthcare transformation and system development. The 10th edition of this forum will focus on innovating with purpose, emphasizing efficiency and sustainability in health systems. Testing Changes: A Key Step in Improving Quality and Safety in Healthcare Testing changes is an essential part of the improvement process, allowing teams to learn from their mistakes and refine their strategies over time. Rather than trying to get consensus on every change, it's often better to test things quickly and see what works best. Consider testing different approaches during the early stages of implementation, especially when there is little buy-in or resistance to change. In order to make meaningful progress, teams need to be prepared to end tests if they don't show improvement. This can be difficult for individuals who have invested time and energy into a particular approach, but it's essential to being flexible and willing to adjust course when necessary. Linking tests of change is key to overcoming resistance to change by making the results observable. Rather than trying to implement multiple changes all at once, teams often work on several related changes simultaneously. This can be done through linked Plan-Do-Study-Act (PDSA) cycles, which allow teams to test and refine their approaches in a sequential manner. By doing so, they can build upon their successes and learn from their failures. Join us in Canberra next year for the International Forum on Quality and Safety in Healthcare, where we'll explore key themes in health and care while bringing in perspectives from around the world. With a focus on "Think differently, start small, have impact", this event will address urgent needs of health and care systems, providing a platform to meet, exchange expertise, and find solutions. We're committed to nurturing leaders who can drive meaningful change and build an inclusive healthcare system by thinking differently and acting together. By joining us, you'll get re-energised, inspired, and ready to tackle challenges ahead. Our programme will include international collaboration, Indigenous health, innovation in healthcare, consumer safety and quality, and more. Early Bird registration is now open, with Call for Speakers closed on 9 July 2025, and Call for Posters opening in August 2025. The full programme is available, featuring keynote speakers like Samantha Bloom and Dr Bronwyn King. Addressing patient safety concerns, we'll explore the use of genAI while describing its opportunities and challenges. Join us in Canberra from 9-11 March 2026 to take part in our largest international conference focused on improving outcomes for communities through quality improvement. We look forward to seeing you there. Critical resources have been developed to support healthcare teams in implementing two new CMS measures aimed at enhancing patient safety. These measures focus on creating safer hospital care environments for patients and older adults. To prepare for these changes, teams can leverage various critical resources that will enable them to provide better and safer care to their patients. Several professionals and organizations are working together to promote safe and equitable healthcare practices. The IHI Patient Safety Congress is a platform where like-minded individuals can come together to share knowledge, skills, and experiences in ensuring safe and effective care for all. Attendees of the congress will have access to practical tools, workshops, and networking opportunities that will aid them in improving patient and workforce safety in their respective settings. Thomas Lee, Chief Medical Officer at Press Ganey, recently discussed the importance of social capital in healthcare organizations on a podcast. He emphasized how trust and teamwork can be fostered within these institutions by treating them with equal importance as financial management. A discussion on the history of the US relationship to healthcare was also conducted between Professor Lewis Grossman and former IHI CEO Dr. Kedar Mate, along with IHI President Emeritus Don Berwick. They explored fluctuations in trust within the medical establishment over time and stressed the need for balancing individual choice with scientific rigor. The concept of the Quintuple Aim has been expanded upon by Dr. Kedar Mate, who views it as a guiding force for healthcare systems. This expansion includes addressing health equity as an imperative, moving beyond the original Triple Aim of improving population health, enhancing care experiences, and reducing costs. A free guide called "My Health Checklist" has been developed to help older adults assess their overall health. The checklist helps them identify areas where they need improvement and prioritize their concerns before their appointments. Healthcare providers can share this resource with patients to support more efficient conversations during consultations. The future of gynecology and obstetrics in the US was discussed by Michelle Browder on a podcast, who emphasized the importance of empathy, dignity, and equitable care. She also spoke about her plans to create a museum that combines art, history, and medicine to educate and inspire future healthcare professionals. A Shewhart chart is a tool used to track variation in processes over time, which can help identify areas for improvement. IHI Care Operating System (IHI CareOS) is another resource that helps design and deploy technology-enabled workflows to connect clinical care, operations, informatics, and analytics. Healthcare teams are encouraged to focus on fixing systems rather than individual people to improve patient safety and outcomes. Organizations like IHI provide support and resources throughout the year to aid in this journey. To stay informed about happenings at IHI and receive content that matters most to you, update your email preferences by visiting or .

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