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A device for making a video call, such as a smartphone, tablet or computer with a webcam and speaker (often built into laptops) A reliable internet connection - wired or WiFi or mobile data. If you can watch a video online, your connection should be good enough for a video call An up to date version of the Edge, Safari or Chrome web browser Ideally, a private, well-lit area for your consultation. To join your call, type the link you have been provided into the address bar above. Then follow the instructions on screen. For help, you can watch the video below, read one of the leaflets or ask a member of staff. The easy read booklet uses clear text and supporting images, specifically designed for those with difficulty reading. The standard leaflet, including translated versions, can be found here. connect with outside services; talk to your social worker; stay in touch with people; and helps with release planning. Near Me is a video consulting service that enables people to attend appointments from home or wherever is convenient. The service is widely used across NHS Scotland, Social Security Scotland, Local Authorities and other organisations for appointments across a wide range of public services. All you need is a device for making video calls like a smartphone and an internet connection. Near Me is a secure form of video consulting approved for use by the Scottish Government and NHS Scotland. Reduced travel to appointments: time, cost, convenience Reduced time away from work, school or home Easier to attend if you usually need someone to take you to appointments Enables you to have someone with you for support at your appointment (either with you or joining the consultation by video from another location, even from abroad) Better for the environment Reduces spread of infectious diseases Near Me can be used to reduce exposure to infectious diseases like coronavirus or flu Your provider (such as the hospital, GP practice or other service) will give you a website address for its video clinic. Most services will give you an appointment date and time when you should start your video call. You do not need to download an App or create an account. Near Me video consulting is not suitable for all appointments. If you need a physical examination or a procedure carried out you will still need to be seen in-person. Your health, care or other provider can advise you on what is appropriate for you. "It was more efficient because I wasn't exhausted from the journey, my mind was fully engaged. The dialogue itself was far more constructive." Patient Technical specifications for making Near Me calls - including the equipment and bandwidth requirements - are available from the technical information button below. The website refers to "Attend Anywhere" which is the video consulting platform that powers Near Me. Yes. Near Me uses secure video consulting which has been approved as confidential and safe by the Scottish Government and NHS Scotland. No Near Me calls for health and care calls are ever recorded and no personal information is stored by the system. You do not need to download an App or create an account to use Near Me. This troubleshooting page on the Attend Anywhere website provides further help: Sometimes an appointment can be completed by telephone but in other situations a video consultation provides additional benefits. For medical appointments these include enabling the clinician to make a fuller clinical assessment such as examining a skin rash, assessing a patient's breathing rate, or reviewing how someone uses an inhaler. In other services, like money advice or help with benefit applications, the ability to share the screen can provide help filling out forms. Using the camera also let you show people what is needed, for example when considering adaptations to your home or when requesting repairs. Near Me is the name for video consulting in Scotland. The name Near Me was picked by members of the public who helped co-design the service. Attend Anywhere is the brand name of the video consulting platform that underpins Near Me. On a WiFi or wired internet connection, Near Me calls do not cost anything. If using mobile data: waiting for your call to be connected has no cost, once you are connected a typical 20 minute Near Me call will cost 230MB of data on a mobile device. Data use is less on lower speed connections. You should contact your provider who will advise you on how to re-arrange your appointment or attend in a different way. To check your device and internet connection are compatible with Near Me, please make a test call by clicking on the button below It replicates exactly what you'll see when starting a real consultation Please note that no calls will be answered from this page Please accept any prompts for access to your camera, microphone or speakers If you have your own device and internet connectivity, you can make a Near Me call from any private space that suits you. This may include your home, office or other location with a device and connectivity. If you do not have the necessary equipment or internet access, or you just need some help, you can use Near Me in a community-based digital hub. These all have the necessary equipment and a private space you can book to have your Near Me appointment. To find out if there is a Near Me hub near you, just pop your postcode into the box below. It will search for your nearest hub within 40 miles. To book the digital hub, you would normally telephone or email using the contact details provided. Click on the links in the results to see location maps and further details. This information is provided by ALISS. If you would like to add a community-based digital hub that's suitable for Near Me calls to the national directory please click here.

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